

EDUCATION SCHEDULE-AT-A-GLANCE

MARCH – JUNE 2019

Knowledge Translated Into Results



Self-Paced
Learn at your
pace on your
own schedule.



Virtual
Online at a
specific date
and time.



Public
Offered at a
specific date
time and
location



In-House
Onsite at your
preferred location,
date and time.

COURSES		MAR	APR	MAY	JUN
Business Relationship Management Professional			Kuala Lumpur (15-17)		
Certified Agile Scrum Master & Leader					Kuala Lumpur (26-28)
NEW! DevOps Essentials				Kuala Lumpur (13-15)	
NEW! ITIL 4 Foundation			Kuala Lumpur (1-2) Singapore (8-9)	Kuala Lumpur (30-31)	Singapore (24-25)
ITIL v3 Continual Service Improvement			Kuala Lumpur (22-25)		
ITIL v3 Foundation		Kuala Lumpur (25-27)			
ITIL v3 Managing Across The Lifecycle				Singapore (6-10)	Kuala Lumpur (10-14)
ITIL v3 Release, Control & Validation					Singapore (17-21)
ITIL v3 Service Design				Kuala Lumpur (27-29)	
Lean IT Foundation: Understanding Lean IT Principles & Objectives		Kuala Lumpur (4-5)			

COURSES AVAILABLE IN SELF-PACED ONLINE FORMAT

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Business Relationship Management Professional	DevOps Essentials
Integrated Service Management Essentials	ITIL 4 Foundation
ITIL v3 Continual Service Improvement	ITIL v3 Foundation
ITIL v3 Managing Across The Lifecycle	ITIL v3 Operational Support & Analysis
ITIL v3 Planning, Protection & Optimization	ITIL v3 Release, Control & Validation
ITIL v3 Service Design	ITIL v3 Service Offerings & Agreements
ITIL v3 Service Operation	ITIL v3 Service Strategy
ITIL v3 Service Transition	Organisational Change Management Foundation
Lean IT Foundation: Understanding Lean IT Principles & Objectives	Lean IT Kaizen: Implementing Lean IT Practices

CONFERENCES & SPECIAL EVENTS

[PinkASIA19](#) – 11th Annual IT Best Practices Conference & Exhibition – August 19-20, 2019 – Ritz-Carlton, Kuala Lumpur

[Pink20](#) – 24th Annual International IT Service Management Conference & Exhibition – February 16-19, 2020 – Bellagio, Las Vegas, NV

Bring us onsite. All of Pink's courses can be delivered at your location.
For course descriptions and more details, visit www.pinkelephant.com or call +65 3158 4294 (Singapore) / +60 3 8605 3610 (Kuala Lumpur).