

## 18. DEMAND MANAGEMENT

Topic/Question	
18.1	<p>Business Elements Does the tool recognise different business processes and business units?</p> <p>-----</p>
18.2	<p>Demand Models Can the tool generate demand models?</p> <p>-----</p>
18.3	<p>Resource Types Can the tool recognise different types of resources, including people, processes and applications?</p> <p>-----</p>
18.4	<p>Demand Interactions Can the tool assist with demand interactions between customer and suppliers?</p> <p>-----</p>
18.5	<p>Demand Predictions Can the tool manage and predict demand based on frequency, volume, duration and location?</p> <p>-----</p>
18.6	<p>Other Requirements Can the tool manage requirements associated with security, privacy and latency?</p> <p>-----</p>
18.7	<p>User Profiles Can the tool record user profiles?</p> <p>-----</p>
18.8	<p>Pattern Matching Can the tool match user profiles with patterns of business activities?</p> <p>-----</p>
18.9	<p>Waste Reduction Can the tool identify waste and poor performance of assets?</p> <p>-----</p>